



### **Our Philosophy**

- Brighton Primary School and Centre for Deaf Education OSHC aims to provide quality recreational care for children of primary school age.
- We provide a safe, comfortable and homely environment where all children are valued equally.
- We believe that our centre provides a range of experiences for children and foster this by enabling children to make informed choices as to the activities they choose to fill their leisure time.
- We aim to involve children in the decision making about their centre and encourage their participation in planning the program and establishing centre rules outlining acceptable behaviour.
- We take a genuine interest in the welfare and concerns of children and parents who are involved with our centre and we aim at all times to promote a healthy self-image and social responsibility in children.
- Parents are actively encouraged to participate in the decision making and planning processes which affect their children.
- Our staff are friendly, caring and interested in the children as individuals and happy to work with and support parents.
- OSHC staff have the trust and support of the Governing Council and OSHC Sub-Committee in the running of the Centre.

### **Policy Statements**

It is recommended that you familiarise yourselves with the following policies:
Behaviour Management Policy; Enrolment Policy; Excursion Policy; Fees Policy; Medical Conditions Policy; and Parental Interaction and Involvement in the Service Policy. Policies are available in the OSHC office for parents to read.

#### **Enrolments**

It is essential that an enrolment form and booking sheet are completed before a child participates in the program. Emergency care is available to those parents/caregivers who through genuine emergency cannot pick up their children from school. An enrolment form must be completed after the child has attended in this circumstance. Brighton OSHC accepts primary school aged children from foundation to year 6. Children aged 4 – 5 can begin vacation care in the holiday period prior to the commencement of their first school term.

## **Bookings**

We offer permanent and casual bookings. There is a limit to the number of children we can cater for, so it is essential that you book early to be ensured a place on your preferred days. Children are not permitted to attend unless parents/guardians have booked prior to the session. The service can provide a link on enrolment to the Spike parent childcare app, a link will also be included in the first invoice that you receive. This app can be used to create and cancel bookings and view your account balance.

"It is our wish for every child who attends Brighton Primary OSHC will gain self-esteem, self-confidence and fulfilment through all the experiences that they share at our service."



### **Fees**

Accounts are processed weekly and an invoice will be sent to your nominated account by Thursday's. Payment of accounts can be made by 'QKR' app, B-Point, cash or cheque or direct debit (preferred). Fees are strictly payable 14 days after invoice is received. Penalties apply for late payment.

## The Child Care Subsidy (CCS)

Child Care Subsidy (CCS) is available to all families who are Australian Residents and complete the required information through Centrelink. Child Care Subsidy (CCS) is assistance to help families with child care fees. To find out their eligibility, families must contact the Family Assistance Office. Factors that determine a family's level of Child Care Subsidy is based on combined annual family income, an activity test of both parents and the service type. The Child Care Subsidy is generally paid directly to service providers to be passed on to families as a fee reduction. If you are eligible for the Child Care Subsidy, you will need to provide your Customer Reference Number (CRN) for parents and each child, plus individual date of births for both parent and child. For more information refer to education.gov.au/child-care-subsidy-0

### Arrival and departure of children

In the mornings please sign your child in via the I-pad located out the front of the service and notify a staff member of your child's arrival. When children are collected in the afternoon, please sign your child out via the I-pad and notify a staff member of your child's departure. Your pin code for the I-pad will be your mobile number. If persons other than those listed on the enrolment form are going to collect your child/ren please notify staff. Should your child/ren need to leave the program (e.g. for sport practice), please notify the centre in writing stating time of practice, duration and arrangements for leaving and returning to OSHC.

# Vacation Care/School Closure Days

Vacation Care operates from 7.00am to 6.30pm. Parents wishing to enrol their children in Vacation Care should obtain a copy of the relevant program and complete a booking sheet. Required forms are available 3 weeks prior to end of each term. Spaces fill fast, therefore booking early is essential to avoid disappointment.

#### **Cancellations**

Cancellations can be made up to 9am on the day of ASC bookings, by 6.30pm the night before BSC bookings and a weeks notice to the date of the booking for a Vacation care booking to be cancelled at no charge.

### **Late Collection**

If a child has not been collected by closing time the following procedure will take place:

- Five minutes after closing staff will attempt to contact parents/guardians or emergency contacts. If no contact has been made by parent/guardians thirty minutes after closing time, staff will contact Crisis Care on 13 16 11.
- Child/ren will be handed over to Crisis Care.
- Parents/guardians will need to contact Crisis Care regarding their location. Late fees will apply.

Brighton OSHC reserves the right to charge families who are late to collect

their child/ren a late fee of \$15 per 15 mins or care past 6:30pm during the school term and vacation care/student free days.

#### **Breakfast and Afternoon Tea**

Breakfast is available during Before School Care and Vacation Care from 7am – 8.30am. This usually consists of a choice of cereals, oats, toast, yoghurt and fresh fruits and 2 "special breakfast" each week. Afternoon Tea is available during After School Care and Vacation Care. This usually consists of fresh fruit and vegetables, dried fruit, cheese, dips, crackers, bread, sandwiches and a variety of other "finger-foods". We attempt to provide a varied menu that is healthy, nutritious, and of course popular with the children's taste buds!

Parents/Guardians can support the center by advising bookings required & absences, collecting children and paying fees on time, and serving on the committee.

	<b>Hours of Operation</b>	Fee (before Child Care rebate)
Before School	7:00am - 8:45am	\$20.00
After School	3:10pm - 6:30pm	\$30.00
Pupil Free Days	7:00am - 6:30pm	\$75.00
Vacation Care	7:00am - 6:30pm	\$75.00

These are the full fees charged before your Child Care subsidy reduction. Late fee \$15 per every 15 mins per child after 6:30pm. If you have any concerns or comments, please let staff know. Feedback helps to improve the quality of care for the centre and the school community.

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